

Privacy Policy

Last Updated: December 2, 2024

At lud's landscaping, we value your privacy and are committed to protecting the personal information you share with us. This Privacy Policy outlines how we collect, use, store, and protect the information you provide through our website, including any information submitted via our contact form.

1. Information We Collect

When you use our contact form, we may collect the following personal information:

- **Name** (First and Last)
- **Email Address**
- **Phone Number** (optional)
- **Message/Inquiry Content** (the text you enter in the message box)
- **IP Address** (automatically collected as part of standard web analytics)

2. How We Use Your Information

We use the information we collect to:

- Respond to your inquiries or messages submitted through the contact form.
- Improve our website and services based on user feedback.
- Send follow-up communications if necessary (such as additional information or clarification on your inquiry).
- Comply with legal requirements, where applicable.

3. How We Protect Your Information

We implement appropriate technical and organizational measures to safeguard your personal information from unauthorized access, alteration, or disclosure. While we take reasonable precautions to protect your information, please note that no method of electronic transmission or storage is 100% secure. We cannot guarantee the absolute security of your data.

4. Sharing of Your Information

We do not share or sell your personal information to third parties for marketing purposes. However, we may share your information in the following circumstances:

- **Service Providers:** We may share your information with third-party service providers who help us operate our website or respond to your inquiry (e.g., hosting providers, email service providers). These providers are obligated to protect your data and use it only for the purpose of assisting us.
- **Legal Compliance:** We may disclose your information if required to do so by law, such as in response to a subpoena, court order, or other legal process, or if we believe such action is necessary to comply with legal obligations or to protect our rights or the rights of others.

5. Your Data Protection Rights

Depending on where you are located, you may have the following rights regarding your personal data:

- **Access:** You can request a copy of the personal information we hold about you.
- **Correction:** You can request that we correct any inaccurate or incomplete information.
- **Deletion:** You can request that we delete your personal information, subject to any legal obligations we may have to retain it.
- **Object to Processing:** You may have the right to object to the processing of your data, including for marketing purposes.
- **Data Portability:** You may request a copy of your personal data in a commonly used electronic format.

To exercise any of these rights, please contact us using the information provided in Section 8 below.

6. Third-Party Links

Our website may contain links to third-party websites that are not operated by us. We are not responsible for the privacy practices or content of these external sites. We encourage you to read the privacy policies of any third-party websites you visit.

7. Changes to This Privacy Policy

We may update this Privacy Policy from time to time to reflect changes in our practices or legal requirements. When we make updates, we will revise the "Last Updated" date at the top of this page. We encourage you to review this Privacy Policy periodically for any changes.

8. Contact Us

If you have any questions about this Privacy Policy or wish to exercise your rights regarding your personal information, please contact us:

- Email: [ludscap.com](mailto:info@ludscap.com)